

### **Notice of Arrangement on Severe Weather Trading**

To correspond the announcement made by Hong Kong Exchanges and Clearing Limited (HKEX) for the implementation of Severe Weather Trading (SWT)<sup>1</sup> of Hong Kong Securities and Derivatives Markets starting from 23 September 2024, Chong Hing Commodities & Futures Limited (CHCF) will provide the following services under severe weather condition.

Services	Arrangement under severe weather condition starting from 23 Sept 2024
All customer services handled at CHCF Branches, including but not limited to: (1) Face-to-face account opening; (2) Closing accounts; (3) Other enquiries services	All securities centers will be closed and NO on-site services at branches
The services provided via CHCF E-Channel Services, including: (1) Trading Services of Futures and Options Contracts; and (2) Other Online Services	Remain Normal
Futures and Options Contracts Dealing Hotline (3768 9988)	Limited Services (subject to actual situation)

Moreover, to facilitate customers to identify the phone calls coming from CHSL, under severe weather condition, only the following 6 phone numbers: 37689888, 37689688, 37689988, 62577551, 63074115 and 66237941 will be adopted for our dialing to customers.

Should you have any queries, please call our Customer Services Hotlines at (852) 3768 9818.

<sup>1</sup> Severe Weather Trading (SWT) means trading and settlement of securities on or through HKEX will remain available during severe weather condition which refers to the scenario where a typhoon signal No. 8 or above or a black rainstorm warning is hoisted by the Hong Kong Observatory, or an "extreme conditions" announcement is made by the HKSAR Government.